

# Moore's Model of Outcomes Assessment

Level	Framework	Description	Potential Data Sources
1	<b>Participation</b>	The number of persons who participated in the activity	Attendance records
2	<b>Satisfaction</b>	Degree to which expectations about setting and delivery were met	Post-activity questionnaire
3A	<b>Learning: Declarative Knowledge</b>	Degree to which participants state what the activity intended them to know	Pre- and post-tests of knowledge; self-report of knowledge gain
3B	<b>Learning: Procedural Knowledge</b>	Degree to which participants state how to do what the activity intended them to know how to do	Pre- and post-tests of knowledge; self-report of knowledge gain
4	<b>Competence</b>	Degree to which participants in an educational setting demonstrate how to do what the activity intended them to be able to do	Observation in educational setting; self report of competence; intention to change
5	<b>Performance</b>	Degree to which participants can do what the activity intended them to be able to do in their practices	Observation of performance in patient care setting; patient charts; administrative databases; self-report of performance
6	<b>Patient Health</b>	Degree to which the health status of patients improves due to changes in participants' practice behavior	Health status measure recorded in patient charts or administrative databases; patient self report of health status
7	<b>Community Health</b>	Degree to which the health status of a community of patients changes due to changes in participants' practice behavior	Epidemiological data and reports; community self-report